2023 WMLS Orientation



Instructors: Colby Roberts
Suzanne Dana
Tia Stanley

Educate, Inspire &

Inform

2023 WMLS Orientation Syllabus

I.	Welco	ome	
	A. B. C.	Welcome Statement Quarterly Billing Schedule Service Area & Lockbox Requirements	
II.	WML	S Rules and Regulations	pgs. 5 - 20
	A.	Overview	
		Top 5 Most ViolatedHot TopicsWMLS Fine Chart	
	B.	Forms	
		 Form 124 – Coming Soon FAQ Form 125 – Active w/ Contingencies Form 128 – Addendum to Non-VR Listing 	g Agreement
	C.	Help	
III.	WML	S Ancillary Products & Mobile Apps	pgs. 21 - 42
	A. CI	areity Dashboard	
		 HomeSnap Showings RPR – REALTOR® Property Resource 	

- B. Matrix
 - Overview (Link to User Manual)
 - Mobile
 - Tips & Trips
 - Listing Status Guidelines
 - Input
- C. Transaction Desk
- D. Help



Welcome WMLS Subscribers & Participants,

Chartered in 1956, Williamsburg REALTORS® has been a mainstay in Virginia's Real Estate Industry for over 65 years. The technological advances of the last 20 years have required real-time change for the real estate industry and the Williamsburg REALTORS® have continuously stepped up to meet these demands.

The WMLS Board of Directors is focused on providing quality products and services to all members. They have centered the Rules and Regulations around accuracy of the database, professionalism and timely information to help you better serve your clients. This has provided a way to ensure transparency to the consumer while creating an equal 'playing field' for all firms, big or small. Though technology and the internet have created an advantage for all members of the WMLS, it also requires rules, due to the instantaneous nature of information being shared to public forums and IDX feeds.

Current lawsuits, public forums and a highly competitive marketplace demand a broker/agent to be better informed than the consumer. The Williamsburg Multiple Listing Service's goal is to ensure you have the proper tools that you need, in order to succeed! Welcome and good luck!

Sincerely, WMLS Staff

2023 WMLS Quarterly Billing Schedule

Invoice Date	Due Date
January 3 rd	January 31 st
April 3 rd	April 28 th
July 1 st	July 31st
October 2 nd	October 31 st

Note: WMLS Quarterly fees are invoiced to all Participants and Subscribers on the 1st business day of the month prior to a billing quarter (Jan., Apr., July, Oct.) and are **due in full no later than the last business day of the billing months**. There shall be a five (5) business day grace period after the due date before unpaid accounts are **inactivated and a Form 101 + \$100 reinstatement fee is required to reactivate WMLS Services.**

WMLS Service Area

Note: * denotes mandatory WMLS Lockbox Service Area

CITY OF WILLIAMSBURG *

JAMES CITY COUNTY *

YORK COUNTY *

YORKTOWN *

CITY OF POQUOSON

GLOUCESTER COUNTY

CITY OF NEWPORT NEWS
CITY OF HAMPTON
SURRY COUNTY
NEW KENT COUNTY
*
TOWN OF WEST POINT
CHARLES CITY *

WMLS Rules and Regulations Overview

THE MLS IS A MEANS BY WHICH PARTICIPANTS MAKE BLANKET, UNILATERAL OFFERS OF COMPENSATION TO OTHER PARTICIPANTS. THE "RULES AND REGULATIONS' ARE IN PLACE TO ENSURE AN EVEN PLAYING FIELD FOR ALL SUBSCRIBERS.

Top 5 R&R Immediate Fine Violations

- 1. Listing changed to "Active/Contingent" status without meeting requirements of Form 125
- 2. Listing not updated to "Sold" status w/in 7 business days
- 3. Listing not entered into WMLS w/in 3 business days of Listing Agreement's "Commencement/List Date"
- 4. Listing not marked "Pending" within 3 business days
- 5. Re-entry of a released listing by same company and agent with-in 30 days of release

WMLS Hot Topics

WMLS Policy R&R:

- ➤ Section 13: Password Confidentiality Authorized WMLS Users should not, under any circumstances, share their password and WMLS access with anyone. (\$300 fine & system force password)
- ➤ Section 1.2c: CO-LIST "Co-Listing" within the same WMLS firm is permitted, however both co-listing agents must be authorized users of the WMLS and indicated as co-listing agents on the Listing Agreement and WMLS database. Co-Brokerage listings are also permitted in the WMLS system provided that both firms and co-listing agents are WMLS authorized users and are indicated as co-listing agents on the listing agreement and WMLS database
- ➤ Use of WMLS products and services are available ONLY to authorized WMLS Subscribers affiliated with the WMLS Participant (I.E: Name, Reference to, Contact info of WMLS non-subscribers in 'Agent Comments' or 'Public Remarks'. References to Co-Listing Agents who are not subscribers of the WMLS is strictly prohibited) (Subject to \$100 unauthorized use fine and/or \$500 Subscription Waiver Violation that is invoiced to Broker)
- ➤ Section 1.2.1: Listing Audits In order to ensure database accuracy, The WMLS randomly selects listings and submits requests via email, to the listing office and the listing agent for copies of the listing contract(s), and/or any other information/paperwork necessary to verify accuracy and assure compliance with the WMLS Rules and regulations. The listing office or listing agent shall submit the information/paperwork to the WMLS within two (2) business days of notification. (Failure to comply can result in \$100 fine and risk being deleted by the WMLS per Section 7.1d.)

WMLS Hot Topics

WMLS R&R INPUT:

- ➤ Section 1: Listings of Real property located with the WMLS Service Area (see pg. 2)

 MUST be entered into the WMLS Database w/in three (3) business days after a listing agreement has been ratified. ("Commencement Date", or the date the listing was ratified, whichever date is later is considered to be the "List Date")
- > Section 1.01: Clear Cooperation Within one (1) business day of marketing a property to the public, the listing broker must submit the listing to the WMLS for cooperation with other WMLS participants.

NOTE: Public marketing includes, but is not limited to, flyers displayed in windows, yard signs, digital marketing on public facing websites, 3 brokerage website displays (including IDX and VOW), digital communications marketing (email blasts), multi-brokerage listing sharing networks, and applications available to the general public

➤ Section 1.c: Acceptable Contracts - The WMLS shall accept exclusive right to sell listing contracts and exclusive agency listing contracts, and may accept other forms of contract which make it possible for the listing broker to offer compensation to the other Participants of the WMLS acting as subagents, buyer agents, or both, or in a non-agency capacity as defined by law.

NOTE: Should a non-VR Listing Agreement (Exclusive Authorization to Sell") be used, the Listing Firm shall be required to use the "Non-VR Listing Agreement Addendum", WMLS Form 128, signed by the Seller and the Listing Agent. <u>Bank owned properties are exempt from using this form.</u>

➤ Section 1.2e: Lockboxes — Listings located in the Mandatory WMLS Lockbox Service Areas (see pg. 2) are required to have a WMLS SentriLock lockbox on the property, if sell authorizes ANY type of lockbox. If no lockbox is authorized, a signed statement must be kept on file and "Showing Instructions" must be entered to indicate no lockbox per seller.

NOTE: Residential rental listings, land listings, and commercial listings for sale or lease are exempt from this requirement.

- > Section 1.2c: Photo and/or Sketch Requirements Minimum of one (1) photo, scanned drawing, sketch or plat is required for ALL property types and must be uploaded with in three (3) business days from the date of the listing.
- ➤ Section 1.2f: Photos, Virtual Tours & Videos All photos, virtual tours and videos that are uploaded to the WMLS must be unbranded. (Subject to immediate \$100 fine)
- ➤ Section 1.2h: DISCLOSURE/DISCLAIMER REQUIREMENTS The following signed disclosure forms which are mandated by the state or federal government are required to be uploaded, as applicable, to the listing at the time the listing is input and in the allocated document section of the WMLS Database. NOTE: Uploading these mandated documents to any other section of the WMLS Database does not satisfy this requirement.
 - **1.** Residential Property Disclosure Statement **2.** Virginia Real Estate Board -AICUZ (noise and crash) for properties in or adjacent to a military air installation. **3.** Virginia Real Estate Board- Septic **4.** Disclosure of Information of Lead-Based Paint and/or Lead Paint Hazards **5.** Disclosure of Defective Drywall **6.** Disclosure of Property Previously Used to Manufacture Methamphetamine
- ➤ Section 1.15: Public Remarks and Directions Public Remarks shall ONLY include information referring to the specific listing. All showing instructions, all statements that may present a public safety or vandalism concern (i.e. "vacant"), any statements that may present a potential violation of fair housing laws, or statements that can be construed as advertising shall NOT be identified in the "Public Remarks "or "Directions" sections of the listing data. Public remarks also shall not include any of the following contact information:
 - Call/Contact Listing Agent or Firm or any variation of this intent (Cannot direct the public to the listing agent or firm in public remarks, this belongs in Agent Remarks ONLY)
 - Listing Agent(s) Telephone Number(s)
 - Listing Agent(s) Email and/or Website Addresses
 - Listing Company's Telephone Number(s)

- Listing Company's Name
- Listing Company's Email and/or Website Addresses
- Builder's Contact Information Site Name, Address, Site Agent Contact Information, Site Telephone Number(s), Email and/or Website Addresses
- Reference to Projects, Contracts, Properties Building Deals
- Reference to Sales Center, Site, or decorated model
- Reference to Branded Virtual Tours
- Reference to Specific Lending Companies or Settlement Services
- QR Codes

NOTE: Agent only comments appearing in any portion of the listing data, other than the "Agent Only Comments" section (i.e. "Directions", Supplement, Open House, etc.), shall have a fine and/or sanction imposed. (Subject to an immediate \$100 fine)

- ➤ Section 2.1: Showing Availability All listings that are entered into the WMLS <u>must be</u> <u>equally and immediately available</u> for appointments to all WMLS Participants and Authorized Users as of the List Date, with the exception of listings entered with the "Coming Soon" status. **NOTE:** Showing instructions such as "Do Not Show Until (future date)" or "Not available for (specific dates)" are not permitted in Agent Comments or Public Remarks. (Subject to an immediate \$100 fine)
- ➤ Section 1.4: Change in Listings Any change in listed price or other change in the original listing contract shall be made only when authorized in writing by the seller and shall be entered into the WMLS computer system within three (3) business days after the authorized change is received by the listing broker.
- ➤ Section 1.6: Listing Status Change Upon ratification of a contract, Listing Status shall be changed to PENDING and listings must be updated in the WMLS computer system as such within three (3) business days of contract ratification. (Subject to an immediate \$100 fine)

NOTE: CONTINGENCY EXCEPTION - The owner and agent must complete and sign WMLS Form 125 and satisfy all conditions detailed on said form within one (1) business day of contract ratification for the listing to remain active in the WMLS system. Upon removal of all contingencies, listings must be changed to PENDING status within three (3) business days. (Subject to \$100 fine)

- ➤ Section 1.4.1: Reporting Sales When the status of a listing changes to "Sold" (or "Leased") the status change and sold information shall be entered into the WMLS computer system within seven (7) business days after closing. (Subject to an immediate \$100 fine)
- Section 1.5a: Temporarily Withdrawn Listings The "temporary withdrawn" status is not to be used for a "released" or "cancelled" listing. Temporarily withdrawn listings are those that are temporarily not available to be shown. If the listing is in fact, "temporarily withdrawn' (for roof repairs as an example), signed documentation from your seller is required and the listing shall not be in the "temporary withdrawn" status for more than 30 days, unless seller's written authorization to do so is provided to the WMLS upon request. In addition, while in the "temporary withdrawn" status, "agent only comments" shall be used to indicate the reason for the temporary withdraw and the date the listing will again be made available to show (status changed back to "active").
- Section 1.5: Release (Withdrawal/Cancellation) of Listings Prior to Expiration A listing of property may be released from WMLS by the listing broker before the expiration date of the listing contract, provided the release is entered into the WMLS computer system within three (3) business days. A copy of the agreement between the seller and the listing broker which authorizes the withdrawal (cancellation) shall be on file with the listing office. Sellers do not have the unilateral right to require the WMLS to release a listing without the listing broker's concurrence.
- ➤ Section 1.5b: Re- entry of Released Listings A listing released prior to expiration cannot be re-entered as "new" within 30 days of the date released by the same agent/firm. NOTE: Re-entry of released listings under new ownership are permitted. (Subject to fines)



RULES & REGS VIOLATIONS

WMLS Rule	Fine Amt	2 Day Grace Period (Y=Yes)	Notes
Acceptable Contracts (Sec 1.2c)	\$100		
Accuracy of Listing Data (Sec 1.2.0)	\$100	Y	
Agent Only Comments (Sec 1.17)	\$100		
Change in Listings within 5 business days(Sec 1.4)	\$100		
Clear Cooperation (Sec 1.01)	\$500		
Co-List (Sec 1.2a)	\$100		
Coming Soon Listings (Sec 1.19)	\$500		
Contingency Exception Conditions Not Met (Sec 1.6)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Detail On Listings Filed With the WMLS (Sec 1.2)	\$100		
Directions (Sec 1.16c)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Disclosure/Disclaimer Requirements (Sec 1.2f)	\$100	Y	
Disseminating Office Exclusive Listings in any electronic format provided by the WMLS (Sec 1.3)	\$100		
Exclusive Agency Listing (Sec 1b)	\$100		
Failure to notify the WMLS in writing that a WMLS user who had been authorized is no longer affiliated with the company (Sec 6c & 6d)	\$100	Y	
Failure to pay any service charge or fee within one (1) month of the date due, and provided that at least ten (10) days notice has been given (Sec 7.1a)	\$50		WMLS Service suspended until reactivation fee of \$50 and outstanding charges are paid in full

WMLS Rule	Fine Amt	2 Day Grace Period (Y=Yes)	Notes
Intentionally reporting or falsifying listing data that compromises the integrity of the WMLS database (Sec 7.1g)	\$2,500		
Internet Data Exchange (IDX Sec 16)	\$1,000		Plus possible disconnection of IDX Feed
Listing Auction Properties (Sec 1.7a)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Listing Price Specified (Sec 1.7)	\$100	Y	
Listing Procedures (Sec 1)	\$100		
Listing Status Change (Sec 1.6)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Listings with Two (2) Property Types (Sec 1.18a)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Lockboxes (Sec 1.2g)	\$100	Y	
Lockbox Service Rules (Addendum B, Sec 3.1 & 3.2)	\$50		Additional offenses = \$100 fine. Also see "SentriKey Sharing"
Membership Email Information (Sec 14.1)	\$1,000		
New Construction/Proposed Construction (Sec 1.18)	\$100		
Orientation (Sec 15)	\$100		Service suspended until requirement met
Owner's Name Required (Sec 1.2d)	\$100	Y	
Password Confidentiality (Sec 14)	\$300		Plus use of system forced password for 30 days
Photo and/or Sketch Requirements (Sec 1.2e)	\$100	Y	
Prohibited Listings (Sec 1.1)	\$100		
Public Remarks (Sec 1.16)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
QR Codes (Sec 1.16b)	\$100	Y	
Re-Entry of Released Listings (Sec 1.5b)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Release (Withdrawal/Cancellation) of Listings Prior to Expiration (Sec 1.5)	\$100		
Reporting Cancellation of Pending Sale (Sec 2.7)	\$100		

WMLS Rule	Fine Amt	2 Day Grace Period (Y=Yes)	Notes
Reporting Pending Sales to WMLS (Sec 2.6)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Reporting Sales to WMLS (Sec 1.4.1 & Sec 2.9)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
Requests for Listing Information Submitted to the WMLS (Sec 1.2.1)	\$100		If still in non-compliance after 2 days, subsequent fine is \$200, then if still not in compliance after 2 more days, listing is deleted
SentriKey Sharing (Addendum B)	\$1,000		Plus use of SentriKey suspended for 10 days. Second offense = \$2,500 fine and SentriKey use suspended for 20 days.
Showing Availability (Sec 2.1)	\$100	Y	
Teams (Sec 1.2b)	\$100		
Temporarily Withdrawn Listings (Sec 1.5a)	\$100	Y	
Unauthorized use of the WMLS, e.g. an unauthorized agent identified as the listing agent and/or contact agent (Sec 6d)	\$100		Plus Participant will be assessed applicable subscription fees
Violation of conditions set forth in Addendum A - "Application for Waiver of WMLS Subscription Fees" and certifications thereof (Sec 6c)	\$500		Plus Participant will be assessed applicable subscription fees
Virtual Office Website (Sec 17)	\$1,000		Plus possible disconnection of VOW Feed
Virtual Tours & Videos (Sec 1.16a)	\$100	Y	



FORM 124

PRE-MARKETING ADDENDUM TO EXCLUSIVE AUTHORIZATION TO SELL OR STANDARD LISTING AGREEMENT



(Use this Addendum only for property entered as "coming soon" in WMLS)

THIS PRE-MARKETING ADDENDU			o the Residential Listing Agreement dated
TILLUM, 20 (the List	("Owner") and	nd between	("Broker")
for the exclusive right to sell certain			, Virginia
(the "Property") and shall be attach			
Service ("WMLS") under "coming so any and all offers to purchase by ar	on" status and directs the syone during a pre-mark ty listing information will	at their Property not eting period describ	y listing in the Williamsburg Multiple Listing be available for showings or for reviewing ed below. Owner understands that during o other WMLS participants and their clients
2. CLEAR COOPERATION: Within submit the listing to the WMLS for c		· · · · · ·	rketed to the public, the listing Broker must either "Active or "Coming Soon".
3. PRE-MARKETING INSTRUCTION	ONS:		
	ning soon" status until		d as follows: Owner hereby directs Broker (maximum of 21 days from the date of
B. Owner [select one]: □ au rider on the Property while the Prop			nstall a "For Sale" sign with "Coming Soon"
from showing the Property to prosper offer or offers have been received, to is listed in WMLS under the "Comin and/or their agents, or wishes to re-	ective buyers and/or their he Owner is prohibited fr ng Soon" status. If Own riew offers that have be	r agent. In addition, om reviewing any ar er desires to have to en received, Owner	"Coming Soon status, Broker is prohibited upon being informed by the Broker that an all offers to purchase while the Property the Property shown to prospective buyers understands that the Property status must status cannot be changed back to "Coming
5. COMPENSATION: Owner acknowlessing of the Property in WMLS, inclu Witness the following duly authorized	ding in the "Coming Soo	•	ooperating buyer agents is required for the
The state of the s			
Owner	Date	Owner	Date
Owner	Date	Owner	Date
Broker:			
Signature of Broker or a	uthorized agent		Date
Print name:			

Field A - "Commence date" or date listing agreement was ratified, whichever is later (List Date)

<u>Field B</u> - Date the listing changes from "Coming Soon" to "Active" (Expected on Market Date)



Coming Soon FAQs

WMLS permits users to enter listings in the Coming Soon status. Review these frequently asked questions prior to using Coming Soon to ensure you remain in compliance.

1. How does Coming Soon work?

The Coming Soon status allows listing brokers and agents to place a listing in the MLS for cooperation for up to **21calendar days** (except Rental Listings) while the property is prepared for showings (staging, professional interior photos, repairs, etc.). Because there are no showings allowed while the listing is in Coming Soon, Days on Market (DOM) will not accrue during the Coming Soon period. The listing will automatically update from Coming Soon to Active on Day 22 of the listing's input date or on "Expected on Market Date", whichever is earlier.

2. Can the Coming Soon status be extended beyond 21 days?

No. The 21-day limit on a listing in Coming Soon status cannot be extended under any circumstances and the MLS system will not allow you to select a date more than 21 days from the entry date. Should you need more time, you may place the listing in "temporary withdrawn" status.

3. How is Coming Soon Unique?

Coming Soon can only be used for a maximum of 21 days. Showings of any kind are not permitted, by the listing broker or otherwise. Days on Market do not accrue while in Coming Soon. Coming Soon listings go out from the MLS in listing syndication data feeds and in IDX data feeds.

4. When do the Days on Market for a listing start accumulating?

"Days on Market" or "DOM" for a listed property measures the number of days that a property is listed in the "Active" status until it is "Pended" in the MLS. Once a listing first appears as "Active", DOM will begin to accrue.

Please note: DOM is NOT a measure of how many days that the property has been in the MLS.

5. Can I market a Coming Soon listing?

Yes. A listing in the Coming Soon status may be marketed to any consumer, whether they are existing clients of the brokerage or not, by using flyers, For Sale signs, social media posts, etc., so long as the marketing clearly labels the listing as "Coming Soon." However, no showings or open houses may take place and offers of purchase may not be considered by the sellers.

6. What is considered "Marketing" and "Advertising"?

"Advertising" includes, but is not limited to: information about the property or its availability for sale displayed on any signs, websites, social media, brokerage or franchise operated websites, communications (verbal or written), multi-brokerage or franchise listing sharing networks, flyers or written material, or on any applications available to the public.

7. Are the Clear Cooperation rules a consideration for a listing in Coming Soon status?

Clear Cooperation rules require that any off-MLS listing that is marketed to the public must be entered in the MLS and display offers of cooperation within 1 business day of the marketing commencing. However, once a listing is <u>in the MLS for cooperation</u>, such as a Coming Soon listing, the concept of Public Marketing is irrelevant. Listings that are in the MLS can be marketed to anyone.

8. Who can see Coming Soon listings?

All WMLS users and data share partners can view Coming Soon listings in their MLS. WMLS users who have IDX or VOW data feeds can also access Coming Soon listings in those feeds. The public can view Coming Soon listings on sites that receive a WMLS IDX feed and choose to display this data.

9. Can a seller show their property or review offers to purchase in the status of Coming Soon?

No. Coming Soon listings cannot be shown by anyone, to anyone, under any circumstances. This includes but is not limited to Virtual Open Houses and Virtual Showings.

Please note: If the seller plans to show the property or review offers to purchase, the listing status must be made Active prior to the showing or offer review date.

10. Can I advertise a future open house while the property is in the Coming Soon status?

Yes. You can advertise an open house, disclose the date on which the property is available to be shown, and schedule showing for when the listing becomes "Active". However, you may not show the property prior to the date disclosed unless you update the listing to the "Active" status.

11. What is the difference between an Office Exclusive Listing and a Coming Soon Listing?

Office Exclusive refers to listing agreements in which the seller has instructed that the listing may only be marketed within the broker's firm. The listing will not be entered into the MLS and cannot be marketed publicly. Written authorization from the seller must be on file and submitted to the WMLS upon request when excluding a listing from the MLS, including that the property will be subject to limited exposure, as it is not available for cooperation on the MLS.

The Coming Soon Addendum, Form 124 is an instruction from the Seller to input the property in the WMLS as a "Coming Soon" listing. This form includes disclaimers and disclosures regarding limitations to exposure, acceptance of offers to purchase e.g., property showings are not permitted while in Coming Soon status. Additionally, the Coming Soon addendum allows the seller to advise

when the property will be available for showings and review of offers to purchase.

12. Is a Coming Soon/ Pre-Marketing Addendum form required?

Yes. The Coming Soon Addendum (Form 124) is required and must be obtained from and signed by the seller(s) prior to using the Coming Soon status. However, you do not need to provide the form to WMLS unless requested.

13. Do I have to submit the Coming Soon form to WMLS?

No. The form must be obtained from and signed by the seller and kept in your office files, but you do not need to provide the form to the MLS unless requested.

14. Is a Listing Contract required for Coming Soon?

Yes, a valid listing agreement is required in order for the property to be entered into the MLS for cooperation. A listing entered in the MLS prior to an effective agreement being in place will result in a violation of WMLS Rules, and is subject to citation, a fine in the amount of \$500, and immediate removal of the listing.

15. I entered a listing as Active instead of Coming Soon. How do I fix it?

Please contact WMLS staff as soon as possible. Office hours are Monday-Friday, from 8:30am-4:30pm, phone: 757-757-253-0028.

16. Is a photograph still required for Coming Soon listings?

Yes, at least one exterior photograph that displays a substantial portion of the exterior structure of the property is required. Coming Soon listings are not exempt from this requirement.

17. Can I add a virtual tour to a Coming Soon listing?

Yes. WMLS provides a field to add an unbranded virtual tour URL.

18. Can an offer be presented or accepted while in the status of Coming Soon?

No. As outlined on Form 124 "Pre-Marketing Addendum to Exclusive Authorization to Sell, the Owner of the property agrees that during the coming soon period, no offers may be reviewed, negotiated or accepted and no showings are allowed. The listing may be changed to "Active" status at any time prior to the "Expected on Market Date" if the Owner wishes to show the property or review offers to purchase. Once a listing goes "Active" it cannot return to "Coming Soon" status.

19. Can a listing go from Coming Soon to Pending or Active with Contingencies?

No. While a listing is in Coming Soon status, Owner may not review offers to purchase submitted as a result of being listed in the WMLS listing database as a "Coming Soon". The listing must be changed to "Active" prior to an Owner reviewing or accepting an "offer to purchase".

20. Can I modify the Expected On Market Date once the listing is entered as Coming Soon?

Yes. You can make the change prior to the "Expected on Market Date". The new "Expected on Market Date" cannot exceed the 21-day time frame allotted for Coming Soon Listings.



REQUEST FOR CONTINUED "ACTIVE" STATUS AFTER RATIFICATION OF CONTRACT

My property is located at			
	(Address)		
and currently listed with	(Name of Firm	1)	·
After accepting a contract to purcha	se, I wish to keep r	ny property listed as A	ACTIVE in the
Williamsburg Multiple Listing Service	e (WMLS) in order	to continue to show th	ne property.
I agree to the following conditions:			
 a. My property will be equally av showings. 	vailable to all WML	S Participants and aut	thorized users for
b. My agent will be required to contract with the contingencies		S that my property is	subject to a ratified
☐ First Right of Refusal	☐ Home/Othe	er Inspection(s)	
□ POA/Condo □ Third	Party Approval	□ Other	
c. My agent will be required to a and "Public Remarks" section contingencies. Owner wishes	ns of my active listir	ng: "Subject to a ratifie	ed contract with
 d. Upon request from other WM to disclose any unsatisfied co satisfied/removed, I understa business days in the Williams 	ontingencies. When nd that my property	n all contingencies ha	ve been
Signatures/Acceptance:			
Owner 1	Owner2		 Date
Broker/Agent	 Date		



WILLIAMSBURG MULTIPLE LISTING SERVICE, INC.

ADDENDUM TO NON-VR LISTING AGREEMENT/EXCLUSIVE AUTHORIZATION TO SELL AGREEMENT (VR FORM 400)

	an addendum to a listing agreement which is not a Virg	(Sellers) a	nd
sale of	property located at		ng Firm) for the
Sellers Listing	acknowledge(s) the Listing Firm's obligation and/or al Service (WMLS) and to ensure that all listing data is a es an already existing market or listing agreement and t	bility to submit this listing into the Willia ccurate and up-to-date. This Listing Agr	eement Addendum
	Listing Data Authorization All parties (seller(s), listing agent and listing firm) wa the Williamsburg Multiple Listing Service, Inc. (WM any images, photographs, templates, animations, vide Seller(s) authorize the Listing Firm to submit data cor WMLS may use the data for any lawful purpose as de and agree to make available to all WMLS Participants offers of cooperation and compensation to the Selling	LS) rights of ownership and copyright to o, and audio pertaining to the Property natcerning the Property to the WMLS and usemed necessary by the WMLS. All parties and Subscribers all data regarding the P.	all data including amed above. Inderstands that the es also authorize
В.	 Advertising All parties understand that the listing data may other than the MLS. Owner acknowledges that the accuracy of the outside the WMLS and Broker's control. The Listing Firm is authorized to make access customers. Seller(s) authorize the dissemination of Propelectronic format, magazines and other media 	listing data is controlled by the third-pars available to cooperating brokers and the erty/sales information to WMLS Participates	ty websites and is
C.	Lockbox Authorization Seller(s) hereby □ DOES or □ DOES NOT authorization property. NOTE: Seller(s) understand that, per WM either James City County, City of Williamsburg, York ANY lockbox has been authorized, then a WMLS lockbox has been authorized.	ze the Listing Firm to place a WMLS loc LS Rules and Regulations, that if the Pro c County, Charles City County, or New K	perty is located in
D.	<u>Listing Dates for WMLS</u> Seller(s) authorize the Property to be listed in the WM and expiring at midnight on		
E.	No Seller(s) determination of WMLS Rules Seller(s) understand that WMLS Listing Firms must a connection with the listing and sale of the Property, ir the Rules & Regulations of the Williamsburg Multiple	cluding, but not limited to, the U.S. Fair	-
	(LISTING FIRM)	(SELLER)	DATE
	(LISTING AGENT)	(SELLER)	DATE

WMLS R&R Help

- ➤ Rock the Rules A 1 –2 hour online course focused entirely on the WMLS Rules and Regulations. Hosted by the WMLS Staff twice a year, it accredits attending members with a \$250 credit that can be used for one (1) violation of the Rules and Regs within the following year. (Only one (1) credit can be used within a calendar year)
 - March 29th (9:30 11:00am)
 - September 27th (9:30 11:00am)

NOTE: Admin and Unlicensed Staff are welcome to attend and the credit is transferrable to Brokers/Agents.

- > Staff to Staff A 1 2 hour in-person class provided by WMLS Staff and focused on Administrative and Staff topics. Lunch is provided.
 - May 24th (12:00 1:30pm)
- WMLS Administrator Contact information:

Darragh Cutshaw

MLS Operations Manager
Williamsburg Area Association of Realtors®
5000 New Point Rd. Suite 1101
Williamsburg, VA 23188

Tel: (757) 253-0028 Direct: (757) 903-4015

Fax: (757) 253-1559

Darragh@WAARealtor.com

WMLS Ancillary Products & Mobile Apps

Q & A Clareity Dashboard

- Q: What is the Clareity Dashboard?
 - A. A User-friendly SSO (Single Sign On) dashboard that includes Matrix and eliminates the need to remember multiple logins and passwords when accessing other applications such as RPR, SentriLock, etc.
- ➤ Q: How to access?
 - A: The website is www.wbgmls.clareityiam.net
- Q: What are the Benefits of the Clareity Dashboard?
 - A: WMLS Account Balance Displayed w/ option for 'Easy Pay'
 - A: WAAR Education/Training Calendar Displayed for reference & registration
 - A: Notification Center displays important messages from WMLS Staff
 - A: Easy access to REALTOR® tools, services and resources
 - A: Stay in the 'know' with WAAR's social media



- Access real-time MLS data on the go
- Instant Info on any property, not just listings
- See other agents' activity and deal flow
- Simple, integrated messaging
- Branded version for your clients and contacts
- Email marketing to your sphere
- Your listing, your lead
- Send CMAs from your phone or desktop
- News feed provides a real-time stream of relevant status changes and client activity
- Digital marketing for agents
- Stay safe at showings



Android

How to set up your agent account

Step 1

Launch App

Download Homesnap from the Google Play Store. Launch and tap *GET STARTED*



Step 2

Create Account

Tap on the I'M A REAL ESTATE
AGENT button



Step 3

Pick your MLS

Allow Homesnap to access your location. Then, tap your MLS



Step 4

Tap your MLS identity

Enter your name, email address or MLS # to find your MLS account. Tap on your MLS identity to begin the verification process



Step 5

Pick contact method

Pick a method (phone or email) to verify your MLS account



Step 6

Verify contact method

When asked, enter the complete phone OR email that you've chosen to verify your MLS identity



Step 7

Insert verification code

Once you've received the verification code via text or email, enter in the code and press SUBMIT.



Step 8

Complete your account

Review and update your personal information and profile photo. Accept the Terms of Service and press CONFIRM ACCOUNT





iPhone & iPad

How to set up your agent account

Step 1

Launch App

Download Homesnap from the App Store. Launch and tap I'M A REAL ESTATE AGENT



Step 2

Pick your MLS

Allow Homesnap to access your location. Then, tap your MLS



Step 3

Find your MLS identity

Enter your name, email address or MLS # and tap SEARCH to find your MLS account



Step 4

Tap your MLS identity

Tap on your MLS identity to begin the verification process



Step 5

Pick contact method

Pick a method (phone or email) to verify your MLS account



Step 6

Verify contact method

When asked, enter the complete phone OR email that you've chosen to verify your MLS identity



Step 7

Insert verification code

Once you've received the verification code via text or email, select CONFIRM MY CODE and enter in the code.



Step 8

Complete your account

Review and update your personal information and profile photo. Accept the Terms of Service and press COMPLETE PROFILE





EXCLUSIVE REALTOR® BENEFIT

RPR is 100% owned and operated by the National Association of REALTORS® as a member benefit for all REALTORS®. Only REALTORS® can access RPR.

BIG DATA YOU CAN USE

RPR gathers all available data on a property and organizes it for your benefit. Add your local market knowledge and you're set.

SEARCH MLS & CIE + PUBLIC RECORDS

From MLS/CIE and public records to mortgage history and school attendance zones, RPR has the data your clients want.

INDUSTRY LEADING REPORTS

Customizable reports for any property are available from your iOS or Android device. Send reports directly to your clients, with your branding, with almost no effort.

ADD NOTES AND PHOTOS

Add your own notes and photos to any property. They're private to you, but you can easily include them in your reports.

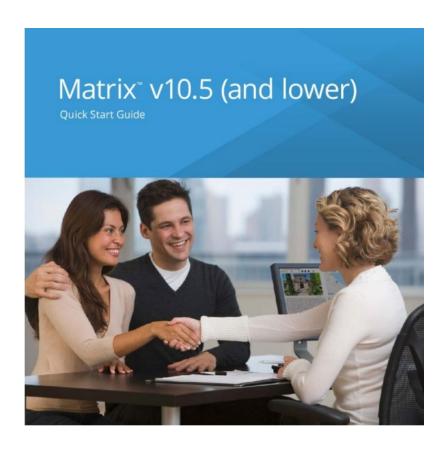
EVERYTHING IN SYNC

Favorites, reports, recent searches and notes sync between RPR's mobile app and website, ensuring your productivity.

An Overview of Matrix

CORELOGIC'S MATRIX IS THE PLATFORM THE WMLS OFFERS MEMBERS TO INPUT THEIR LISTINGS INTO THE WMLS DATABASE. IT IS CUSTOMIZABLE, USER FRIENDLY AND OFFERS TRAINING GUIDES, VIDEO TUTORIALS, AND SUPPORT WITH THEIR TOLL-FREE ANSWERLINK HOTLINE: 844-209-0140

CTRL + Click the picture below to view the Quick Start Guide



Matrix Mobile https://wbgmls.clareityiam.net/idp/login

- Works on all browsers and devices
- Easy-to-read format with touch icons on the main menu
- All listing results and photos are viewable
- Search by status or property types
- View your most recent searches
- Access to Saved Searches, Listing Carts, Auto Emails and Concierge searches
- One click access to customized Hot Sheets
- Interactive Google mapping
- Client, agent, office, and open house lookup available
- Email listings to your prospects and clients directly from your mobile device

WMLS Matrix Tips & Tricks

- ➤ Certain tabs may not be available due to access level or 'Team Settings'
- ➤ 'Active, Incomplete, Coming Soon, Pending, Temp Withdrawn and Sold' statuses are available to all WMLS Users. **NOTE:** 'Released' status is ONLY available to Brokers and authorized company staff
- ➤ Input forms are available in 'External Links' and 'Transaction Desk'
- Start a new listing from the property Tax ID Number (auto-populates certain fields from Realist, if available)
- ➤ Help Icons are available
- ➤ In order for listings to be syndicated to Zillow/Trulia/etc. you must answer YES to all 4 questions in the 'Internet Display Info' section when inputting a listing.

Listing Status Guidelines

ACTIVE:

- ... A fully ratified listing agreement is required
- ...Listing must be "Active" within three (3) days of the date ratified

(or commencement date) OR within one (1) day of public marketing, whichever comes first

...Property is available to be shown to prospective buyers

ACTIVE/UNDER CONTRACT WITH CONTINGENCIES:

- ..Listing can remain "active/continue to show" after a contract to purchase has been accepted, with one or more contingencies
- ...WMLS Form 125 must be executed and the conditions on the form met
- ...After all contingencies have been fulfilled, renewed, or cancelled, the listing must be changed to "Pending" within three (3) business days

PENDING:

- ... A contract to purchase has been accepted and fully ratified
- ...Listing must be changed to "Pending" within three (3) business days after contract is ratified
- ..."Contingency Exception"-Allows listing to remain active when seller wants to continue to show and consider back-up offers. WMLS Form 125 is required and all conditions on the form met.

CLOSED (Sold or Leased):

- ... Used for all property types when sold and leased rentals
- ...The purchase agreement has been fulfilled or the lease agreement has been fully executed
- ...Listing must be changed to "Closed" within seven (7) business days of closing date

COMING SOON:

- ...The property cannot be shown and no offers can be reviewed while in "Coming Soon" status
- ... WMLS Form 124 is required and details the conditions of use

TEMP WITHDRAWN:

- ...Used to temporarily discontinue marketing the property
- ...Property is not available to show
- ...Listing Agreement remains in effect
- ...Days on Market stop accruing while in "Temp Withdrawn" status

*RELEASED:

...The listing agreement has been released, terminated, or cancelled (NOT to be used when releasing a contract to purchase or to release a listing prior to it's expiration date in order to reenter as a "new" listing)

EXPIRED:

- ...The expiration date for the listing has come and gone
- ...With the seller's written authorization, MLS users may extend the listing for up to ten (10) calendar days after expiration

*Only the Listing Firm Broker and authorized Company Staff can change status to Released

SHADING INDICATES THE FIELD IS REQUIRED

START A NEW LISTING FROM TAX RECORD

1) Start New listing from Tax Record (auto population function*):

Select this if the listing being added is in one of the jurisdictions listed below.

Highlight the correct "Tax County" (includes cities) for the listing being added and use the fields to the right of the "Tax County" list to locate the tax record, then select "Search" at the bottom of the screen. When the record(s) is displayed, click the "Fill" hyperlink to the left of the record.

2) Start new listing:

Select this if the property being added is NOT in one of the tax counties/cities listed OR if the tax record could not be found by using steps in Item #1 above.

3) Copy from existing listing:

Select this to have the system auto-copy certain data fields from an existing on or off market listing. NOTE: The copied listing MUST be your own listing.

*The Autopopulation function should be used if the listing being added is in one of the jurisdictions in the tax database. Must exactly match Parcel ID (PID) in the tax record.

TAX COUNTY (1)	Tax ID	
Select from County/City table in add/edit	Street Number	
WILLIAMSBURG JAMES CITY COUNTY	Street Name	
NEW KENT COUNTY YORK COUNTY	Owner Last Name	
CHARLES CITY COUNTY (More)	STATUS	SINFORMATION

Listing Status Options

__INCOMPLETE Listings are assigned an MLS# but are not entered into the MLS database and any information you have provided will NOT be available to MLS users.

__ACTIVE Listings are entered into the MLS database and the information you have provided will be made available to all MLS users.

__COMING SOON The Coming Soon status indicates that the agent and the property owner are preparing the property for sale, but it is not ready for full marketing and showing. WMLS "Coming Soon" Addendum Form 124 is required. Refer to WMLS Rules & Regulations for restrictions and requirements of Coming Soon Status.

			LISTING INFORMATION		
Type:AttachedDetached	County / City:		List Price:		List Date://
Ownership Ty Fee Simple Condomini	•	-	On Market Date:// d ONLY if Coming Soon Status	_	Expire Date://
		Contin	ngent Y/N ngent Date Listing Went Under act)	if "Ac Show Firs	ingency Type (To be used only tive/Contingent, Continue to "applies): st Rgt of Refusal me Sale With Kick Out Clause
PID:	on function should be used		ng added is in one of the juris-	Ho PO	her/Call Agent) me/Other Inspection A/Condo
	x datahase. Must exactly m			I hi	ird Party Approval

SHADING INDICATES THE FIELD IS REQUIRED

			LOCATIO	ON INFORMATIO	N	
Street #:	Street Dir P	refix: _ Street Na	ame:		Street Suffix:	Street Dir Suffix: _
City (mailing add	dress):			Zip:	Unit #:	Unit Level:
	Select one: _M _Pr _Uı	y'd if "New"=Y) Todel Toposed/To Be Bui Inder Construction Toposed		Year Bu	uilt Description:	
Subdivision:			Neighbor	hood:	(Req'd	if Sub = None)
Total Finished So	qFt:	Un-Finished Sq	Ft: F	inished SqFt - Bsı	mt: Un-Finish	ned SqFt - Bsmt:
SqFt Source:Per AppraiserPer ArchitectPer Builder	Per Owner Per Tax Other	# Levels: Acres:		# Rooms:	# Bedrooms: ns: x	
Elementary Scho	ool:			Middle School	l:	
High School:						
Directions (215 o	characters):					
Room Type (min 1 required)	of Room Le	ength X W		INFORMATION RED FOR ALL ROO Room Level	MS SELECTED Room Description (50 characters)
Primary Bedroon		X				
Primary Bedroon		X				
Bedroom 1:		X				
Bedroom 2:	<u> </u>	X				
Bedroom 3:		X				
Bedroom 4:		X	·			
Bedroom 5:		X				
Bonus Room:		X	·			
Dining Room:		X				
Family/Great Roo	om:	X				
Foyer:		X				
-						
Kitchen:		X	-·			
Laundry/Util Roc	om:	. X	_			

RESIDENTIAL DATA INPUT FORM SHADING INDICATES THE FIELD IS REQUIRED

Living Room:	x			
				. — — — — — — — — — —
Office/Study:	X			. — — — — — — — — —
Sun Room:	X			
				. — — — — — — — — —
Additional Room 1:	X			
Additional Room 2:	x			
				
Additional Room 3:	X			
		BATH INFORMATION		
Bath Description	# of Full Baths	# of Half Baths		
·	# Of Full Buttis	# Of Hall Battis		
Level 1				
Level 2	——			
Level 3				
Level 4				
_				
Pacamont				
Basement				
Dasement		FEATURES		
STYLE	STRUCTURE	FEATURES SIDING	ROOF	FLOORING
STYLE2-Story	Block	SIDING		
STYLE2-StoryA-frame	Block Concrete	SIDINGAluminum	Asphalt Shingle	Bamboo
STYLE2-StoryA-frameCape	Block Concrete Frame	SIDING AluminumAsbestos	Asphalt Shingle Composite	Bamboo Carpet
STYLE2-StoryA-frameCapeColonial	Block Concrete Frame Log	SIDING AluminumAsbestosAsphalt	Asphalt Shingle Composite Concrete	Bamboo Carpet Concrete
STYLE2-StoryA-frameCapeColonialContemporary/Modern	Block Concrete Frame Log Metal	Aluminum Asbestos Asphalt Block	Asphalt Shingle Composite Concrete Green	Bamboo Carpet Concrete Cork
STYLE2-StoryA-frameCapeColonial	Block Concrete Frame Log	Aluminum Asbestos Asphalt Block Brick	Asphalt ShingleCompositeConcreteGreenMetal	Bamboo Carpet Concrete Cork Laminate
STYLE2-StoryA-frameCapeColonialContemporary/Modern	Block Concrete Frame Log Metal	AluminumAsbestosAsphaltBlockBrickCedar	Asphalt ShingleCompositeConcreteGreenMetalOther	Bamboo Carpet Concrete Cork Laminate Linoleum
STYLE2-StoryA-frameCapeColonialContemporary/ModernCottage/Bungalow	BlockConcreteFrameLogMetalOther	AluminumAsbestosAsphaltBlockBrickCedarCedar Shake	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly Skin	BambooCarpetConcreteCorkLaminateLinoleumStone
STYLE2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsman	BlockConcreteFrameLogMetalOtherStone	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Shake Clapboard	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflective	BambooCarpetConcreteCorkLaminateLinoleumStoneTile
STYLE2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch Colonial	BlockConcreteFrameLogMetalOtherStone	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Shake Clapboard Glass	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlate	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinyl
STYLE2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified Home	BlockConcreteFrameLogMetalOtherStone	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Cedar Shake Clapboard Glass Hardiplank	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & Gravel	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWood
STYLE2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLog	BlockConcreteFrameLogMetalOtherStone	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Cedar Shake Clapboard Glass Hardiplank Log	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTile	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinyl
STYLE2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured Home	BlockConcreteFrameLogMetalOtherStone	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Clapboard Glass Hardiplank Log Other	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinyl	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWood
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/Spanish	BlockConcreteFrameLogMetalOtherStone	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Cedar Shake Clapboard Glass Hardiplank Log	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTile	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWood
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeMediterranean/SpanishModular	BlockConcreteFrameLogMetalOtherStoneWood	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Clapboard Glass Hardiplank Log Other	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinyl	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWood
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOther	BlockConcreteFrameLogMetalOtherStoneWood	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Shake Clapboard Glass Hardiplank Log Other Shingle	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWood
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio Home	BlockConcreteFrameLogMetalOtherStoneWood	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Shake Clapboard Glass Hardiplank Log Other Shingle Steel	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinyl	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWood
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanch	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd Unit	Aluminum Asbestos Asphalt Block Brick Cedar Cedar Shake Clapboard Glass Hardiplank Log Other Shingle Steel Stone Stucco	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet
STYLE2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanchSaltbox	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior Unit	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth Stucco	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlock	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit Foyer	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth StuccoT111	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrick	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet ATTICAccess PanelExpandable
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeNediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit FoyerTownhouse	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower LevelMiddle Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth Stucco	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrickDrywall	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit Foyer	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth StuccoT111	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrickDrywallGlass	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet ATTICAccess PanelExpandable
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogManufactured HomeMediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit FoyerTownhouseTransitional	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower LevelMiddle Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth StuccoT111	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrickDrywallGlassGlass Block	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet ATTICAccess PanelExpandableFinished
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit FoyerTownhouseTransitionalTri-Level/Quad Level	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower LevelMiddle LevelStreet LevelTop Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth StuccoT111	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrickDrywallGlassGlass BlockMixed	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet ATTICAccess PanelExpandableFinishedFlooredNo Attic
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit FoyerTownhouseTransitionalTri-Level/Quad LevelTudor	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower LevelMiddle LevelStreet Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth StuccoT111	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrickDrywallGlassGlass BlockMixedOther	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet ATTICAccess PanelExpandableFinishedFlooredNo AtticPart Finished
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit FoyerTownhouseTransitionalTri-Level/Quad Level	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower LevelMiddle LevelStreet LevelTop Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth StuccoT111	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrickDrywallGlassGlass BlockMixed	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet ATTICAccess PanelExpandableFinishedFlooredNo AtticPart FinishedPull Down
STYLE 2-StoryA-frameCapeColonialContemporary/ModernCottage/BungalowCraftsmanDutch ColonialFarm HouseGreen Certified HomeLogManufactured HomeLogMediterranean/SpanishModularOtherPatio HomeRanchSaltboxSplit FoyerTownhouseTransitionalTri-Level/Quad LevelTudor	BlockConcreteFrameLogMetalOtherStoneWood UNIT PLACEMENTCorner UnitDetachedEnd UnitInterior UnitLower LevelMiddle LevelStreet LevelTop Level	AluminumAsbestosAsphaltBlockBrickCedarCedar ShakeClapboardGlassHardiplankLogOtherShingleSteelStoneStuccoSynth StuccoT111	Asphalt ShingleCompositeConcreteGreenMetalOtherPoly SkinReflectiveSlateTar & GravelTileVinylWood Shingle WALL TYPEBlockBrickDrywallGlassGlass BlockMixedOther	BambooCarpetConcreteCorkLaminateLinoleumStoneTileVinylWoodWood-Parquet ATTICAccess PanelExpandableFinishedFlooredNo AtticPart Finished

SHADING INDICATES THE FIELD IS REQUIRED

PARKING	INTERIOR	BASEMENT/	EXTERIOR
Assigned	9 Ft + Ceilings	FOUNDATION	Awnings
Carport	Atrium	(Req'd if Basement=Y)	Back Porch
Circular Drive	Bay/Bow Window	Basement-Full	Balcony
Common Drive	Beamed Ceiling	Basement-Partial	Controlled Access
Covered	Breezeway	Crawl Space	Deck
Double Width	Built In Cabinet/Bookcases	Dirt	Front Porch
Off Street	Butlers Pantry	Finished-Com	Insulated Doors
On Street	Cathedral Ceiling	Finished-Part	Irrigation System
Open Lot	Ceiling Fan	Floored	
Paved Driveway	Countertops - Granite/Stone	Garage Access	Lead Glass Windows
Underground	Countertops - Laminate	Heated	Other
Unpaved Driveway	Countertops - Solid Surface	Interior Access	Outdoor Lighting
Visitor	Countertops - Tile	Locked Storage	Palladian Windows
_	Dining Area	Other	Patio
GARAGE Y/N	Double Vanity		Porch
Yes	Dryer Hookup	Roughed In Slab	Private Storage
 No	Eat-In-Kitchen		Screens
	Elevator	Unfinished	Screened Porch
# CARS (Req'd if		Walk-Out	Side Porch
Garage=Y)	Fire Sprinkler	Workshop	Sliding Doors
1	Formal Dining Room French Doors		Stained Glass
1.5			Stoop
2	Garden Tub		Storm Doors
2.5	In-Law Suite	FENCED Y/N	Storm Windows
3+	Internal Balcony	Yes	Swing Sets
	Island	No	Tennis Court
GARAGE	Jetted Tub	FENCED (Req'd if	Thermal Windows
(Req'd if Garage=Y)	Loft	Fenced Y/N = Y)	Wrap Around Porch
Apartment	Other	reficed f/N = f)	
Attached	Pantry		
Auto Door Opener	Recessed Lighting	All Fenced	
Basement	Rough-In Bath	Barbed	
Detached	Sauna	Board	
Direct Entry	Security System	Cedar	
Finished	Separate Suite	Chain Link	
Golf Cart	Skylight	Combination	ADDITIONAL STRUCTURE
Heated	Solar Tube	Decorative	Daws
Other	Stack Wshr/Dryer Hookup	Electric	Barn
Oversized	Steam Shower	Front Only	Cabin
Pedestrian Door	Track Lighting	Invisible	Cottage
Side/Rear Load	Tray Ceiling	Metal	Dairy
Storage Above	Walk-In Closet	Part Fenced	Feed Barn
Unfinished	Washer Hookup	Picket	Greenhouse
Workshop	Wet Bar	Privacy	Manufactured/Mobile
workshop	Window Treatment	Rear Only	Home
# FP:	Workshop	Security	Modular
		Split Rail	Pump House
FIREPLACE		Vinyl/PVC	Shed
Brick	BASEMENT Y/N	Wall	Smoke House
Direct Vent	Yes		Stable
Electric	No		Storage
Fireplace Insert			Tack Room
Gas			
Non-Vented			
Non-Working			
Stone			
Wood Burning			

SHADING INDICATES THE FIELD IS REQUIRED

APPL/EQUIP	ACCESSIBILITY EQUIPPED Y/N	HEATING	WATER SOURCE
Attic FanCentral VacCompactorDishwasherDisposal Double Oven	YesNo ACCESSIBILITY FEATURES (Req'd if Acc. Equip. = Y) Additional Features	BaseboardElectric Air CleanForced Hot AirGeothermalHeat Pump Hot Water	Community Well Public Water Well Other
Double OveriDryerElectric CookingExhaust FanFire Sprinkler SystemFreezerGas CookingGas Grill ConnectionGeneratorGenerator	Auditorial reaturesAuditory AlarmsChair LiftComfort Height SwitchesEntry Level Accessible Full BathEntry Level Accessible KitchenEntry Level BedroomsEntry RampGrab BarsRoll In Shower	Hot WaterHumidifierOtherRadiantRadiatorWood StoveZoned	Alternative SepticCommunity SewerConventional SepticGrinder PumpLift PumpOtherPublic Sewer
Hot TubIce MakerIntercomMicrowaveRange	Roll Under SinkShower SeatStair LiftStepless EntryVariable Height Cabinets	Other Desc: (Req'd if Heat- ing = Other)	Maintenance Contract Y/N (Req'd if Sewer/Septic = Alternative Septic and/or Grinder Pump or Lift Pump
RefrigeratorSmoke AlarmStack Washer/DryerStoveStove HoodSump Pump	Variable Height Counters Visual Alarms Wheelchair Adapted Wide Doorways or Min. 32" Wide Doors	HEAT/FUELCoalElectricMulti-Fuel SystemNatural Gas	Yes No IRRIGATION SOURCE
Timer ThermostatWall OvenWasherWater PurifierWater Softener		None Oil Other Propane Gas Wood	Creek/Stream Lake Pond River Well
Wine Cooler WATER HEATER	GREEN/ENERGY EFFICIENT	Other Desc: (Req'd if Heat/	PRIVATE POOL Y/N _Yes
Central SourceElectricInstant HotInsulated Natural Gas	EarthCraft Energy Star Appliances Energy Star/House Home Performance	Fuel = Other) COOLING	No POOL DESCRIPTION (Req'd if Pool = Y) Above Ground
Natural GasOff FurnaceOilOtherPropane GasRecirculatingSolarTank Tankless	w/Energy StarLeed for HomesNational Green Building StdSolar Feature(s)Other	Central AirElectricGas A/CGeothermalHeat PumpIndiv Window Wall UnitsNone Other	Covered Fenced Heated In Ground Indoor Lap Pool Other Outdoor
		Whole House FanZoned Other Desc: (Req'd if Cooling = Other)	Pool Equipment Pool House Salt Water Self-Cleaning

SHADING INDICATES THE FIELD IS REQUIRED

COMMUNITY AMENITIES	WATER FEATURES	FARM TYPE
BasketballBeachBoat RampClubhouseCommon AreaCommon LaundryCommunity RoomDockExercise RoomExtra Storage	AccessBay FrontageBeachBoathouseBoat LiftCanalCreek FrontageDock/PierLakeLake FrontageMarsh	CattleCropsDairyHorseLivestockNurseryOrchardPoultryTree
<pre>Gated CommunityGolf Course</pre>	MLW 0-2 Ft MLW 2-4 Ft	RESTRICTIONS
Hot TubJogging PathKiddie PoolLake/PondLifeguardMaintenance FreeMarinaOtherPicnic AreaPlaygroundPoolProfessional Management	MLW 4-6 FtMLW 6+ FtNavigableOcean/Bay FrontagePondRiparian RightsRiverRiver FrontageStreamWalk To Water	Age-Restricted CommunityAssoc RestrictionsDeed RestrictionsEasementEnvironmental/RPADesignated HistoricOtherSubdivision Restrictions
Public Park		Allow Onsite:
Putting GreenResident ManagerRoad MaintenanceRV/Boat StorageSaunaSecurity GuardSpaSports FieldTennis Court	Golf Frontage Y/NYesNo Golf View/FrontageCart Path SideFairwayGreenTee	BoatsChickensHorsesPetsPets w/RestrictionRecreational VehiclesRentalsTrucks/Trailer
Waterfront Y/NYesNo	View	
Water Frontage:		
Body of Water:		

SHADING INDICATES THE FIELD IS REQUIRED

GENERAL INFORMATION

Tax Year: Annual Taxes: Assessed \	/alue:	SALE TERMS
Current Zoning:		Assump Fixed Assump Second Assump Variable
Legal (75 characters):		Cash
		Conventional Federal Land
		FHA
Investor Pontal Con (V/N)		Lease Purchase
Investor Rental Cap (Y/N) Voc Home Warranty:		Negotiable
		Owner May Finance
No		Private
		Rehab Loan
Items That Do Not Convey (200 characters)		USDA
		VA
		VHDA
		Will Trade/1031
		Disclosures Attached
		(Select all that apply)
Minimum Deposit:	Pre Qual Letter	Lead Disclosure
	(Y/N)	Not Required
	Yes	Office Disclosure
Deposit Held By:	No	Other(s) Property (DPOR)
HOA/Condo Membership Association Fee Desc:	Add'I HOA Y/N	Property (DPOK)
Required?Community Association	Addiree	
YesCondo Association	Yes \$:	HOA Fee Includes:
NoNoOwners Association	<u>—</u>	Building Insurance
Combined		Clubhouse
Monthly Fees	Add'l Fee Description (50 charac-	
Amt (Reg'd	ters):	
if HOA = Y)		Community Utilities
		Exterior Maintenance
		Gas
	Add'l Fee 2	Heat
(= 1115	\$:	Hot Water
Assn. Mgmt Co. Name (Req'd if HOA = Y)	*	Janitorial Landscaping
		Limited Exterior Maint.
	Add'l Fee 2 Description (50 char-	Limited Yard Maintenance
	acters):	Management Fees
Assa Maret Co. Dhono (Bor/d if HOA-V).		Pool
Assn. Mgmt Co. Phone (Req'd if HOA=Y):		Recreational Facilities
		Reserves
	Add'l Fee 3	Road Maintenance
	\$:	Security
		Sewer
		Snow Removal Trash Removal
	Add'l Fee 3 Description (50 char-	Water
	acters):	Water Access
		Yard Maintenance

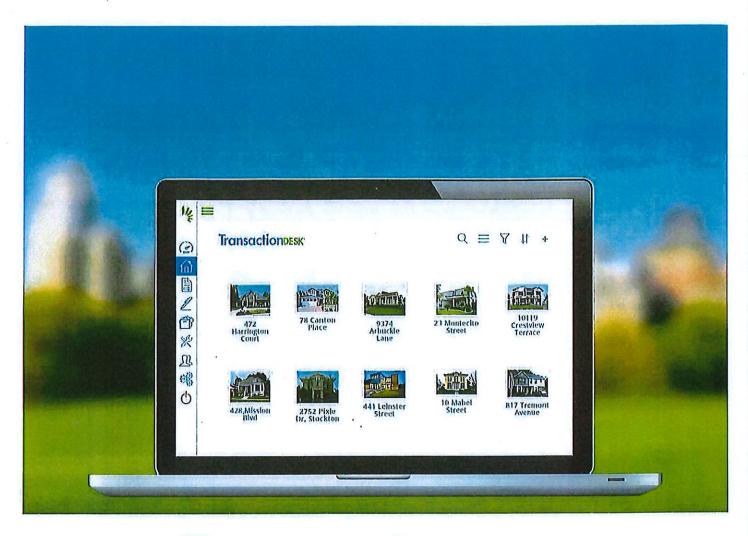
SHADING INDICATES THE FIELD IS REQUIRED

		REMARKS	
Public Remarks (1200 chara	acters):	-	
•	•		
Agent Only Comments (512	characters).		
Agent only comments (51)	z characters).		
			
		OWNER INFORMATION	
Overson Names #1:			
Owner Name #1:		Owner Name #2:	
Owned By	0 1 10	Foreclosure: (Y/N)	Possession
	Occupied By:	roleciosule. (1/N)	
Corporate	Other	Yes	At Closing
Estate	Owner	No	Immediate
Individuals	Tenant	Chart Calar (V/N)	Negotiable
Other	Under Construc	ction Short Sale: (Y/N)	Other
Partnership	Vacant	Yes	Tenant Rights
REO	Owner Agent (Y/I	No	
Relocation		4)	
	Yes		
	No		
	Agent Related to	Seller (Y/N)	
	Yes		
	No		
	Α	GENT/OFFICE INFORMATION	
List Agent Code:		List Agent Name:	
List Office Code:		List Office Name:	
0-11-4		Co Link Amerika N	
Co-List Agent Code:		Co-LIST Agent Name:	
List Type:	Limited Rep (Y/N):		
		Co-List Office Name:	
Exclusive Agency	Yes		
Exclusive Right	No		
Other			

RESIDENTIAL DATA INPUT FORM
SHADING INDICATES THE FIELD IS REQUIRED

	SHADING INDICATES TI	TE FIELD IS REQUIRED	
	COMPENSATIO	N INFORMATION	
Selling Firm Comp TypPercent Flat Fee		ınt: (Req'd if Selling Firm	Dual/Var Comp (Y/N)Yes No
Structured Comp			
Structured Comp Description (Re	eq'd if Selling Firm Comp Type = Str	ructured Comp)(250 characters	s):
	aracters):		
Bonus: (Y/N)YesNo	Bonus Description (Req'd if Bonu	us = Y) (50 characters):	
	SHOWING II	NSTRUCTIONS	
Accompany ShowAppt. RequiredGo Direct	ockBox Type (Choose all that apply _WMLS Sentrilock _Other Sentrilock _Combo _No Lockbox per Seller's Request _Supra	(Req'd if Lockbox Ty	pe = WMLS Sentrilock)
	VIRTUAL TOUR	INFORMATION	
	NOTE: ENTER WEB ADDRESS(
PLEASE NOTE THAT V	IRTUAL TOURS CANNOT BE BRANDE	ED OR CONTAIN CONTACT INFO	RMATION OF ANY KIND
Virtual Tour:			
Additional Virtual Tour:			
	INTERNET	T DISPLAY	
NOTE: IF NO IS SELECTED FO	OR THE FIELD INTERNET DISPLAY, TH		AUTO POPULATED WITH NO
Internet Display: (Y/N)	Address Display: (Y/N) (Req'd if Internet Display = Y)	Comments/Reviews: (Y/N) (Req'd if Internet Display =	Y) Internet Display = Y)
Yes No	Yes No	Yes No	Yes No
	SIGNA	TURES	

Rev. 08/21



Transaction DESK®

The Complete Transaction Management Solution

Reporting and file management

View and access all the listing, sale and lease files in your office.

File review compliance management

Define what documents you require for each transaction type. Brokerage staff can quickly and easily review files online, from any computer with web access.

Agent and Broker Dashboards

Now agents and brokers can create and maintain their

own custom dashboards, Users can drag and drop widgets to their dashboard enabling quick access and easy monitoring of their transactions

Save money, go paperless

Save on printing consumables, storage, staff time, telecommunications cost, etc.

Brokerage branding

All emails, faxes and the Customer Service Portal are branded





Only TransactionDesk Gives You All These Features in One Easy Platform.

Feature	Description	Compare	Compare
Available Everywhere on Anything	Works on all commonly used devices and browsers - PCs, Macs tablets and smartphones. No apps required.		
Online forms and Contracts	Includes InstanetForms, a full featured online forms application		
Unlimited Document/ File Storage	Unlimited document storage for listing, sale and lease files – Save signed forms & third party documents in transaction files		
Complete Document Management Solution	Create an unlimited number of custom folders for storage of non-transaction related business documents and files.		
Load Documents Easily	Via emall, upload, fax, virtual printer		
Complete PDF Management	Merge docs, split up docs, markup, convert other files to PDFs, etc.		
Email and Fax Documents from System	Creates record of all documents sent in transaction history. Unlimited toll free faxing in US and Canada		
Team Friendly	Share transactions and other folders/documents. Team can collaborate on transactions with appropriate permissions for each team member.		
Agent Dashboard	Enables Agents to view realtime activity regarding all of their transactions. Agents can select from a library of smart widgets to customize their dashboard to meet their needs.		
Tasks and Activity Plans	Manage all activities of your transactions and your business using the online checklists.		
Appointment and Calendar	Track all your appointments for your transactions and other business.		
Automated Reminder	Automated email reminders for both tasks and appointments ensures you won't miss a thing.		
Collaboration Tools	The branded Customer Service Portal allows agents to securely share documents and other information with clients 24/7/365.		
Service Ordering	Saves time by automatically collecting file information such as vendor contact info, property address, buyer/seller names, etc.		

Feature	Description	Compare	Compare
Templates	Saves time and effort. Set-up the system once and let the system do the work for you. Templates for forms, documents, checklists and transactions.		
Branded	All communications and anything a client or third party can see is branded - emails, faxes, etc.		
Audit Trails and Logging	Tracks all activities and creates an audit trall in each transaction file automatically - "The Paperless Paper Trall"		
Authentisign Digital Signatures	Optional e-signature module is fully integrated making TransactionDesk the most complete paperless transaction platform in the industry.		
Long Term Data and Document Retention	All transactions, data and documents are kept for (at least) the legal retention period in your state at no extra charge.		
Data and Document Security/Safety	Everything is replicated to multiple datacenters. Digital certificates are applied to documents to detect tampering when out of system.	8	
A TENER OF	Brokerage Features		
Broker Compliance and File Management	Document checklists, automated audit trall creation, online file management & collaboration. Easily perform file review online, from any computer. Reduce legal exposure, easily making sure all files are complete.		
Reporting	Easily find transactions and documents in your office or company, whether they are active/pending deals or ones that closed years prior.		
Custom System Configuration and Set-up	Flexible system works the way you work. Brokerage staff can define templates and branding that applies to all agents in the office and/or company.		
Brokerage Branding	Ensures your company's value is recognized by your agents and clients.		
Back Office Accounting System Integration	Reduce redundant data entry – import transaction data into popular brokerage back office systems.		
Broker Dashboard	Enables Brokers to view live realtime activity across their entire office. Broker can select from a library of Smart widgets to modify their dashboard to meet their needs.		

Sign up for FREE training at www.InstanetSolutions.com/transactiondesk/webinars



WMLS Technical Help

CoreLogic's Matrix AnswerLink Support:

844-209-0140

- 8:30am-8:30pm (Mon Fri)
- 8:30am-3:30pm (Sat & Sun)
- ➤ Matrix Help Tab User Guides, "Learning Lab", manuals and tutorials that answer most frequently asked questions.
- ➤ Matrix External Links WAAR Website, Open House map & schedule, county/city tax records, WMLS Rules and Regulations, Transaction Desk, RPR, SentriLock, NAR, VR, etc.
- > Transaction Desk: 1-800-668-8768 (24/7)
- SentriLock: 1-513-618-5800 (Lockbox Support)

1-513-618-5814 (Showing Support)

> WMLS Administrator Contact information:

Darragh Cutshaw

MLS Operations Manager

Williamsburg Area Association of Realtors®

5000 New Point Rd. Suite 1101

Williamsburg, VA 23188

Tel: (757) 253-0028 Direct: (757) 903-4015

Fax: (757) 253-1559

Darragh@WAARealtor.com